

2018 Mercedes Benz E63S AMG 4MATIC Sed (213.089) V8-4.0L Turbo (177.980)

Vehicle > Technical Service Bulletins

AIR CONDITIONING INTERMITTENTLY DOES NOT COOL



Mercedes-Benz

- Air Conditioning Intermittently Does Not Cool -

Topic number	LI83.30-P-071494
Version	3
Function group	83.30 Air conditioning
Date	10-08-2020
Validity	BR 205, 213, 238, 257 and 222 with gasoline engine from manufacturing date 15.10.2018, not hybrids (code ME05, ME06, ME08, ME09)
Reason for change	remedy available in the field

Complaint

Air conditioning intermittently does not cool.

Cause

Various causes, proceed according to instructions in remedy.

Remedy

1. Ensure ACC control unit software is up-to-date utilizing newest version of Xentry with all addons.
2. If complaint can be reproduced after software update, please create a PTSS case with the following information:
 - Quick test
 - ACC Control Unit Log
 - Xentry climate control values when the problem is present (climate control values and reasons for compressor shut-down are found in the air conditioner control unit menu)
 - Exact description of the problem:
 - > How does the problem come about? What is the driving situation?
 - > How does the problem become apparent to the customer?
 - > How can the problem be rectified at this point?
 - > How had the air conditioning been set by the customer at the time the problem occurred? (Auto/Manual, blower setting, temperature)
 - > Outside temperature at the time the problem occurred.

Symptoms

Symptom

Body / Air conditioning / Air conditioning / Insufficient cooling output

Control unit/fault code

Control unit	Fault code	Fault code description
N22/1 - Air conditioning (AAC) (HVAC222)	-	-

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
00-0001			8308290	